

# PAN AFRICAN POSTAL UNION



**ACTION GROUP FOR POSTAL DEVELOPMENT (AGPD)**

## **1.0 OPENING OF THE ACTION GROUP FOR POSTAL DEVELOPMENT MEETING**

### **1.1 PARTICIPATION**

#### **1.1.1 PRESENT:**

The following members of the Action Group participated:  
Burkina Faso, Chad, DRC, Egypt, Ethiopia, Gambia, Guinea, Nigeria, Senegal, Uganda and Zimbabwe.

#### **1.1.2 ABSENT:**

The following members of the Action Group were absent:  
Algeria, Central African Republic, Togo, and Zambia.

#### **1.1.3 OBSERVERS:**

Angola, Benin, Burundi, Comoros, Mali, Mozambique, Niger, South Sudan, South Africa and Tanzania.

List of participants is attached as **Annex 4**.

## **2.0 INSTALLATION OF BUREAU**

The Bureau was installed as follows:

Chair	-	Senegal
Vice Chair	-	Nigeria
1 <sup>st</sup> Rapporteur	-	Uganda
2 <sup>nd</sup> Rapporteur	-	Chad

## **3.0 ADOPTION OF THE AGENDA**

The agenda was adopted as follows:

1. Opening remarks by the Chairman.
2. Installation of the Bureau.
3. Adoption of the Draft Agenda and work programme.
4. Review of the report of the meeting held in Livingstone, Zambia on 10-12 January 2011 and matters arising.
5. Status report on implementation of the previous AGPD recommendations.
6. Update on implementation of the AU study recommendations and CIT Ministers' Conference Action Plan on "**the Harmonization of Postal Policies, Regulations and Strategies to Strengthen the Postal Sector in Africa**".
7. IPDP update.
8. Any Other Business.
9. Recommendations to the Council.
10. Date and venue of the next meeting.
11. Adoption of the Report.
12. Closing remarks by the Chairperson.

#### **4.0 OPENING REMARKS**

The Chairman welcomed all the participants and wished them successful deliberations. He then proceeded to open the meeting.

#### **5.0 MATTERS ARISING FROM THE MINUTES OF THE REPORT OF THE MEETING HELD IN ZAMBIA JANUARY 2011**

The Committee reviewed the report of the meeting held in July 2011 in Livingstone, Zambia and deliberated on the matters arising upon the following recommendations that were made:

- Members were urged to attach their staff to other administrations to facilitate benchmarking, sharing of experiences and learning from each other on the legal framework reforms.
- The use of IFS for international electronic money transfers Project be extended to the Southern Africa Sub-region.
- Increased utilization of ICTs by members as this will enhance their service delivery and improve their revenue streams.
- Members update their websites to be interactive in order to facilitate the exchange of information amongst themselves, PAPU and other stakeholders.
- With regard to the PAPU questionnaires the committee urged members to promptly respond to the questionnaires.
- The committee recommended that in future the Agenda should include the Chairman's Report to ensure that the Bureau is fully engaged in the activities of the Committee and that there is full accountability on the resolutions passed. This should apply to all PAPU Administrative and Technical Committees.

#### **Reactions from Members**

- Members amended the second recommendation to read as;

In view of the running IFS project in Central, Eastern and Western sub regions the committee recommends that the use of IFS be extended to the Southern Africa Sub-region as well..

## **6.0 STATUS OF IMPLEMENTATION OF PREVIOUS RECOMMENDATIONS**

The status of implementation of previous recommendations which included actions from the Livingstone meeting was presented by PAPU Secretariat. Details of the status are in **Annex 1**.

### **Resolutions**

Action 1:

- In regard to the above action it was suggested that in upcoming meetings members should be given a view on the status in Africa.
- Members amended the action to read as;

Encourage member states that do not have enabling Legal framework adapted to the Postal sector to do so.

Action 3:

PAPU informed members of its difficulty in implementing this activity. South Africa then suggested that the action be amended as;

Provide update on the status of regulatory agencies and assess the following;

1. Existence of a legal framework to enable them carry out their functions.
2. Encourage separation of policy making and enforcement of functions.

Action 5:

PAPU should report regularly on its partnerships with other agencies.

Action 8:

PAPU to request experts from the various countries that have submitted training manuals/curriculums to come together and have one standard document that can be shared among all countries.

Action 10:

PAPU should evaluate and come up with a report on which countries have websites and those that do not have, and encourage those who are yet to create websites.

## **7.0 UPDATE ON IMPLEMENTATION OF THE AU STUDY RECOMMENDATIONS AND CIT MINISTERS' CONFERENCE ACTION PLAN ON "the Harmonization of Postal Policies, Regulations and Strategies to Strengthen the Postal Sector in Africa".**

PAPU presented the update on the implementation of the AU Study recommendations to members. Detailed report attached as **Annex 2**.

Member states were requested to give updates on the implementation of the AU study recommendations.

## **Resolutions**

PAPU secretariat to keep an evaluation on the status on implementation of the AU Study recommendations; what has been done, what has not been done, why and how members plan to achieve implementation.

The Coordinators of the Steering committees of each sub region should forward reports on implementation of the AU study recommendations to PAPU Secretariat for consolidation to be presented at the next meeting.

PAPU to distribute the names of the coordinators of the steering sub region committees to members.

Members to create a common email address that can be accessed by all international relations staff who will then communicate to relevant persons.

## **8.0 INTEGRATED POSTAL REFORM AND DEVELOPMENT PLAN (IPDP) UPDATE.**

PAPU made a presentation on IPDP. Presentation attached in Annex 3.

### Recommendations

- Members are called upon to sensitize their peers in the region to support the IPDP implementation and carry out benchmarking activities in countries that have successfully implemented reforms.
- Member countries which have established independent regulatory authorities are encouraged to attend a Forum organized by the UPU in collaboration with PAPU in Benin later in September/October 2011, for exchange of experience.

The document was adopted by the committee.

## **9.0 ANY OTHER BUSINESS**

The representative of AFRAA informed members that AFRAA and PAPU will revisit the 1992 agreement and amend it to reflect on the issues of mutual interest to the two parties. They will define service level agreements between airlines and postal entities and then forward to members who can use it to sign agreements between themselves.

Member countries were advised to sign service level agreements with airlines to ensure that the parties are clear on what is expected of them.

AFRRAA is totally committed to working with PAPU in a number of areas;

- Training of trainers; PAPU and AFRAA to identify trainers who will be trained to train others.
- Hub inspection; PAPU and AFRAA to undertake hub inspections, identify gaps and address them.
- AFRRAA will look at where they can improve in their operations and fill in those gaps as well.
- Postal companies losing business; some airlines are not accepting mails, but AFRRAA will take measures to find out why and try to solve where possible. AFRRAA requested members to provide the list of the airlines that are not accepting their mails so this can be addressed.

## **Recommendations**

- Members should package their mail items properly to avoid airlines not accepting their items.
- The existing UPU-IATA agreement can be adopted by AFRAA to develop an agreement with PAPU.

## **10.0 RECOMMENDATIONS TO THE COUNCIL**

There were no recommendations from members.

## **11.0 DATE AND VENUE OF THE NEXT MEETING**

Members will be advised about the dates and the host at a later date.

## **12.0 ADOPTION OF THE REPORT**

The report was adopted by the committee.

## **13.0 CLOSING REMARKS BY THE CHAIRPERSON**

The Chairman thanked members for their participation and closed the meeting thereafter.

**OMAR DIAGNE  
CHAIRPERSON  
SENEGAL**

**FUNMI OGUNLANA  
VICE CHAIR  
NIGERIA**

**JESSICA UWERA  
UGANDA  
1<sup>ST</sup> RAPPOREUR**

**MIANGUE KARAMBAL  
CHAD  
2<sup>ND</sup> RAPPOREUR**